

**“EasyRenew”** Easy Renew (Pty) Ltd Registration Number: 2018/205502/07

**“Service”** Online motor vehicle licence renewal

**“Client”** As per owners profile

### **Terms and Conditions**

- The service is limited to vehicle licence renewals within the Republic of South Africa.
- Client will be verified (FICA requirements) at the point of engagement
- At the time of the licence renewal, the Client must comply with all the legal and regulatory requirements of the Roads Acts of South Africa and other such relevant legislation.
- The Client hereby appoints EasyRenew to be their Proxy and Representative in terms of Regulation 336 of the National Road Traffic Act, 196 (Act No. 93 of 1996)
- EasyRenew hereby accepts the appointment as Proxy and Representative
- The Client declares that all the particulars furnished in their profile on the EasyRenew System and transferred to the ALV form are true and correct;
- and realises that a false declaration is punishable with a fine or imprisonment or both.
- EasyRenew cannot assist if there is any legal or administrative reason for the customer’s licence not to be renewed.
- EasyRenew does not guarantee the performance of the Licence Department and/or the South African Post Office.
- A residential/Work address must be provided for delivery as all deliveries are done via courier.
- EasyRenew cannot be held liable for any delays in payment or response by the customer.
- Due to the personal nature of the information, EasyRenew cannot assist in making changes to customer’s details on e-Natis.
- Notwithstanding any variation of this agreement both Parties may terminate this Agreement on 30 days’ notice. For the sake of clarity it is recorded that the termination of this Agreement will terminate all Services.
- Should the termination originate from the client, then any EasyRenew fees accumulated will be forfeited.
- Premiums due may be paid in monthly instalments each of which will be due on the first day of each calendar month during the period of insurance but payable not later than the seventh (7th) day following the calendar month for which premium is due.
- It remains the responsibility of the client to ensure that premiums are paid or deducted on a monthly basis.

## **General**

- EasyRenew and its service provider shall not be liable for consequential, or direct or indirect damages, nor for any damages incurred by a customer in any way associated with the Service, for any loss or damage sustained by the customer and/or occupants of the vehicle as a result of failure to render the Service timeously or at all, or as a result of the manner in which such Service may be rendered or from any other cause whatsoever, including negligence, omission and willful default.
- EasyRenew makes no warranties of any nature whatsoever nor accepts any responsibility or liability of any nature whatsoever, for any claims, loss or damage of any nature whatsoever arising out of or in connection with the supply of the Service in any way.
- In the event that EasyRenew is unable to validate the customer, EasyRenew reserves its rights to immediately cancel the Service and will then be entitled to refuse to provide the Service.
- Right to amend benefits, terms and conditions: We constantly strive to provide new and improved services to you. We reserve the right to amend the terms, conditions and benefits, including changing third party service providers.
- EasyRenew service fee is a set amount and shall be pro-rated to align with Membership subscription period. Client will be liable for the full 12-month subscription price, regardless of Membership alignment period.
- EasyRenew shall provide the Client with relevant Access Codes in order to access the EasyRenew System and be able to use the Services. These Access Codes constitute an electronic signature in terms of the Electronic Transactions Act No. 25 of 200

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